

What's in it for you?

Cross Connection and Backflow Prevention are necessary for the protection of the water you and other New Holstein residents and businesses use and consume.

By working together, we can make our water supply safer by installing or having installed for us, simple devices that will prevent impurities from entering our drinking water.

New Holstein Utilities would like to thank you in advance for your assistance and cooperation and for helping to make the water we use daily safe for everyone.

**Cross Connection
and
Backflow Prevention**



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2110 Washington Street New Holstein, WI 53061



People you know,
service you trust.

Protect Your Drinking Water

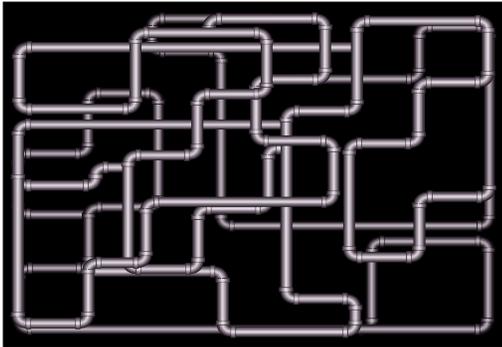


Cross Connection
and
Backflow Prevention

Keeping Our Drinking Water Safe

It is the goal of New Holstein Utilities to eliminate all sources and possible sources of contamination from your water system— this should be your goal too.

A "Cross Connection" means a connection or potential connection between any part of the City of New Holstein water supply system and another environment containing substances in a manner that, under any circumstances, would allow the substances to enter the water supply system by means of back siphonage or back pressure.



"Backflow" is when water in a hose or pipe reverses its proper or intended direction of flow.

A good example of a cross connection/backflow would be a hose connected to a faucet. In this situation, should the water system pressure drastically change, water in contact with the hose end would have the opportunity to be drawn back into the water system.

The Law.

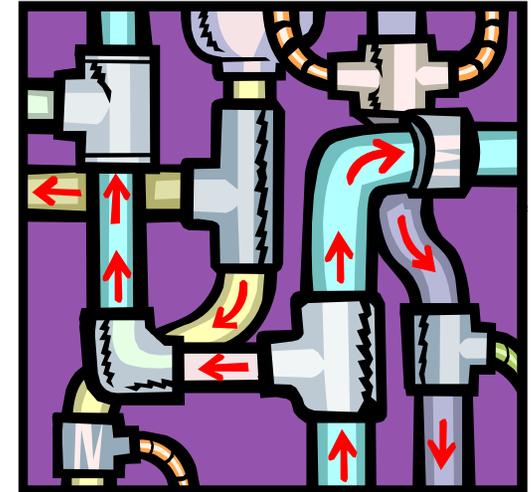
According to the Wisconsin Administrative Code NR 811.09 and COMM 82.41, New Holstein Utilities is required to protect the New Holstein water system from contaminants due to backflow through the water service connection.

New Holstein Utilities water personnel are required to survey every home in New Holstein that is connected to the water system to determine whether any cross connections exist and identify locations where the possibility of contamination due to cross connection or backflow might occur.

What will be required?

Once a survey is completed for your residence or business, you will be provided a survey report. If a cross connection exists, you will be promptly asked to have it removed. If the report identifies a location where the possibility for backflow exists, you will be required to purchase and install equipment designed to prevent back siphonage.

Newer homes should already have the required protection devices installed, however some older homes may require safety modifications. Common locations that may be identified in a survey might be outside hose bibs & laundry sinks— any threaded faucet.



What will it cost?

New Holstein True Value has or can order most of the components that may be required to bring your home into conformance with the law. The component most people will be required to purchase is a backflow preventer for outside hose bibs. True Value will have these at a cost of approximately \$6.00 each.

When does it all begin?

New Holstein Utilities employees will begin surveying houses in 2004. You will be contacted either by telephone or mail so that we can schedule a time when we can come into your home or business to complete a survey.

Should your home or business require backflow prevention devices, New Holstein Utilities employees will schedule a follow-up survey. The follow-up survey will be completed within two months of the initial survey and will be for the purpose of ensuring that all required backflow prevention devices are correctly installed.