Utility Bill Information-Approved Public Service Commission rules and rates are available at City Hall

Due Date: Your bill is due and payable by the date due on the bill. A 1% late payment charge will be applied to any unpaid balance after the due date. $35.00 NSF Charge.

Meter Read Code:
- CE - Computer Estimate
- RR - Meter Re-Read
- MR - Meter Read
- ME - Manual Estimate

Estimated Readings: When a meter is unable to be read, an estimated reading is used based on previous usage. Adjustments if necessary are made on the next billing when the meter is read.

Demand: Demand if the peak rate which electric energy is used for any period of 15 consecutive minutes.

Power Cost Adjustment: The adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

Meter Multiplier: On some types of meters, a multiplier is used to convert the meter readings to your total energy use.

kWh: Kilowatt-Hour. This is the unit of measure of your electric use. One 100 watt light burning for 10 hours will consume 1 kWh.

Customer Charge: The monthly charge covers the cost to maintain our meters, pipes, and lines.

### Water Rates – Tentative Effective 4-1-19

<table>
<thead>
<tr>
<th>Volume Charge Per Month</th>
<th>$3.88 per 1,000 gallons Residential Customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-residential Customers</td>
<td></td>
</tr>
<tr>
<td>First 8,000 gallons $3.88 per 1,000 gallons</td>
<td></td>
</tr>
<tr>
<td>Next 92,000 gallons $3.24 per 1,000 gallons</td>
<td></td>
</tr>
<tr>
<td>Over 100,000 gallons $2.78 per 1,000 gallons</td>
<td></td>
</tr>
</tbody>
</table>

### Water Softener – Effective 2-1-19

### Sanitary Sewer Rates – Effective 2-1-19

### Electric Rates – Effective 12-1-15

<table>
<thead>
<tr>
<th>Volume Charge Per Month</th>
<th>$7.19 per 1,000 gallons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Fire Protection – Tentative Effective 4-1-19</td>
<td></td>
</tr>
<tr>
<td>$0.0763</td>
<td></td>
</tr>
</tbody>
</table>

### Area Light Charge

- Ms-2 Urban/Rural Area Lighting on **existing** poles
  - 150 Watt HPS: $7.25
  - 400 Watt HPS: $7.75
  - 1000 Watt HPS: $14.25

- Ms-2 Urban/Rural Area Lighting on **dedicated** poles
  - 150 Watt HPS: $10.25
  - 400 Watt HPS: $11.25

### Area Light Energy Charge $0.0763

- New Holstein Utilities
  - 2110 Washington St
  - New Holstein, WI 53061
  - Office Hours: Mon—Fri 7 a.m.—4:30 p.m.
  - (920) 898-5776